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Reg. No.

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III Semester B.B.A. Degree Examination, February/March - 2024

BUSINESS ADMINISTRATION

Organisational Behaviour

(NEP Scheme(F+R))

Paper : 3.2

Time : 2½ Hours

Maximum Marks : 60

Instructions to Candidates:

Answers should be written in English only.

**SECTION - A**Answer any **FIVE** of the following questions. Each question carries 2 marks. (5×2=10)

1. a. Give the meaning of organisational behaviour?
- b. What do you mean by personality?
- c. What is a group?
- d. Mention any two types of change.
- e. What is team building?
- f. What do you mean by organisational development?
- g. Give the meaning of MBO.

SECTION - BAnswer any **FOUR** of the following questions. Each question carries 5 marks. (4×5=20)

2. Explain the features of OB.
3. What are the Five stages of group formation?
4. What are the factors influencing organisational change?
5. Briefly explain the importance of OD intervention.
6. What are the characteristics of organisational development?

[P.T.O.]

**SECTION - C**

Answer any **TWO** of the following questions. Each question carries 12 marks. (2×12=24)

7. Explain the factors influencing OB.
8. Briefly explain the types of conflicts and how to overcome they?
9. Explain the steps in strategic change intervention.

SECTION - D

Answer any **ONE** of the following questions. Each question carries 6 marks. (1×6=6)

10. List out any six personality traits of successful business leaders.
 11. Draw Blake and Mouton's managerial grid.
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